



2019 ANNUAL REPORT

Annual General Meeting October 22, 2019

ABOUT iSisters



MISSION

We create and deliver technology programs at no cost to learners as we believe in equipping women with the skills and confidence to participate fully in their community.

VISION

iSisters Technology Mentoring, a leader in technology learning and development, helps empower women in need to live better <u>lives</u>, <u>create brighter</u> futures and build stronger communities.

OUR VALUES

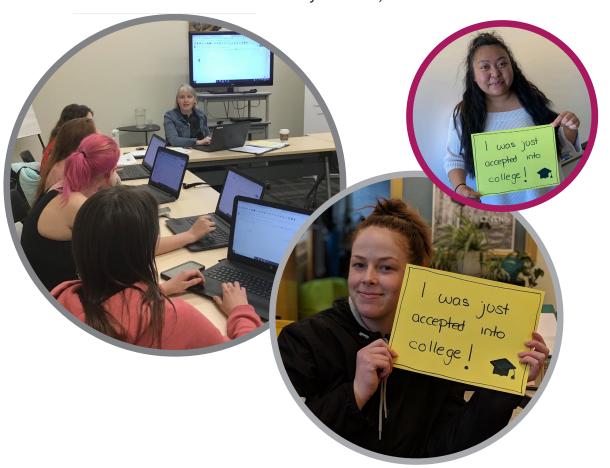
We are passionate and committed to: being Learner-Focused, being Community Oriented, Excellence, being Respectful, being Accountable.



BOARD of Directors



Claire Toplis, Chair
Patricia den Boer, Past Chair
Cathy Lewis, Founder
Jennifer Welsh, Treasurer
Gina Bak, Secretary
Sarah D'Angelo, Director, Human Resources
Judy Puritt, Director, Volunteer Management
Ashley Kelahear, Director, Communications
Lauren Thibodeau, Director, Governance
Janet Clarke, Director
Alycia Shaw, Director



LETTER from our Chair

While I have the attention of our so valued supporters, I'd like to take the opportunity to summarize some of our strategic and operational activities from the past year. Fiscal year 2018-19 proved to be another year of successes for iSisters, and the hard work leading to those successes has positioned us stronger than ever to deliver high-value programming to the women we serve in collaboration with the vital partners - both programming and sponsorship - that help us to do so.

Building on the prior year's strategic initiatives, we focused our efforts:

- To elevate a stronger brand in the community making it easier for us to open doors with our partners, our supporters and our generous funders.
- To optimize partnerships to drive program and most importantly, learner success.
- To complete our continuous improvement thrust, by consistently quantifying iSisters metrics around learner impact.

We've made significant strides toward those priorities this past year, and I hope you take a few minutes to read this report to find out just how we've accomplished this. The work commenced in our second initiative above continues as the sole focus of our most current Strategic Plan, about which you'll hear more in the coming year.

In parallel with these strategic activities, we embarked on our scheduled 5-year re-certification with Imagine Canada, the organization which works to strengthen Canadian charities and non-profits through their Standards program. We're delighted to have been recognized for our "stellar" application; our continued Imagine Canada certification means that your donor dollars are in good hands.

iSisters is clearly recognized for the award-winning programs that enrich the lives of women who are marginalized, at-risk or for other reasons disadvantaged in our community. By helping them develop essential technology competencies, we are giving women who would not normally have access to computers and the Internet, the tools not only to improve their skills, but also to enhance their self-esteem and grow to full potential. Research clearly shows that educated women build stronger communities, and iSisters is proud to be part of that community mobilization.



Claire Tenlis

Claire Toplis

A Word from the Executive Director

Although I am new in my role as Executive Director for iSisters, I am certainly not new to our amazing organization. In fact, I have fulfilled all roles at some point or another - volunteer, board member, instructor, and Program Manager.

As an instructor, I saw first-hand the impact our work has on our learners and in my leadership roles, I became aware of how many people are responsible for iSisters' achievements. I am so proud to now be leading this organization and hope I can continue the good work of Linda Milton-Perrault to see this organization grow.

I thank each of our volunteers, donors & funders, partners, and supporters for their commitment to help women in our region make better lives for themselves and their families.

With gratitude,

Beth Nightingale

Tungasuvvingat Inuit (TI) had very tangible employment success following iSisters'
ICT training. "We had a very successful transition for the last group, with 3 of them receiving employment within the federal government." - Jordan MacNeil-MacKenzie



5 THANK YOU to our Donors

INDIVIDUALS

Sarah D'Angelo
Bonnie D'Angelo
Angela Golabek
Anne Finlayson
Wendy Hopkins
Cathy Lewis
Scott Lewis
Judy Puritt

Elaine Rainboth Nora Rainboth J. Samuel

Simpson & Campbell Lauren & Jean

Thibodeau

Mike Tierney Claire Toplis Denyse Toplis Gregoire Tubajike Tracey Vibert Neil Wainwright

Jennifer Welsh Dr. & Mrs. Willis

CORPORATE & OTHER ORGANIZATIONS

Accenture

Advanced Coating Enterprises Inc.

Fidelity Investments

Grey Birch Foundation

Johansen-Larsen Foundation

Leacross Foundation

Nefri Inc.

Ottawa Community Foundation

Royal Bank of Canada

Shopbrain

Student Chapter of CDN Biomaterials

Society

Wall Space Gallery

Thank you also to Telus and Adobe for facilitating employee donations.



Continued to administer fully online pre- and post-evaluations for each session delivery.

A total of 204 pre- and post-surveys were administered.

Touched over

147

learners

teachers/
instructors
This represents a 20%
increase over last
fiscal year.

Delivered our programs at 5 partner centres:

Britannia Woods,
Tungasuvvingat Inuit (TI),
Immigrant Women's Services
Ottawa (IWSO),
Bethany Hope Centre,
and Youville Centre

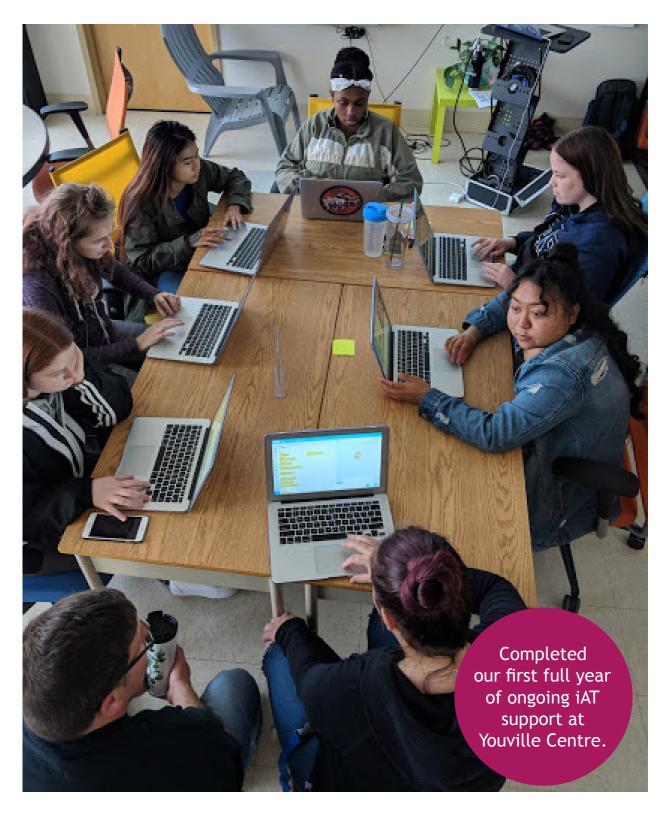
Imagine Canada
5-yr. re-accreditation
was awarded and we
were recognized
for our "stellar"
application

Completed a
3-year program
with Bethany Hope
Centre Hope Ventures
Program.

New curriculum
development for a
Wordpress course was
completed in July for the
Social Planning Council of
Ottawa with husband and
wife volunteers,
Jay Sivakumaran &
Vithia Pera.

Learner program evaluations showed Improved Skills 91% Overall Instructor Satisfaction 87%

We look forward to new program deliveries, expanded evaluations and the implementation of the Next Generation Partnership Evolution Plan in 2019/2020.



Statement of Financial Position April 30, 2019 Sisters™



ASSETS CURRENT ASSETS	<u>2019</u>	<u>2018</u>
Cash Accounts receivable Short-term investments Prepaid expenses	\$ 78,260 4,341 2,095 1,555	\$ 63,662 22,621 - 1,305
	\$ 86,251	\$ 87,588
LIABILITIES AND NET ASSETS		
CURRENT LIABILITIES Accounts payable and accrued liabilities Deferred contributions (note 4)	\$ 12,703 73,548 86,251	\$ 11,166
NET ASSETS Unrestricted		
	\$ 86,251	\$ 87,588







Statement of Operations and Changes in Net Assets Sisters Year End April 30, 2019

Revenue	2019	<u>2018</u>
Grants Donations	\$ 79,213 13,236 92,449	\$ 70,184 13,608 83,792
Expenses		
Programs Administration Salaries and benefits Professional fees Insurance Scholarships	64,180 22,121 2,282 2,443 1,423 - 92,449	56,199 21,889 2,260 2,331 713 500 83,892
Excess of revenue over expenses (expenses over revenue)	-	(100)
Net assets, beginning of year		100
Net assets, end of year	\$	\$ -



Statement of Cash Flows Year End April 30, 2019 Sisters



CASH FLOWS FROM OPERATING ACTIVITIES	2019	<u>2018</u>
Excess of revenue over expenses (expenses over revenue) Interest reinvested/accrued	\$ - (16) (16)	\$ (100) (22) (122)
Changes in non-cash working capital components: Accounts receivable Prepaid expenses Accounts payable and accrued liabilities Deferred contributions	18,280 (250) 1,537 (2,874) 16,677	(21,398) (1,305) (565) <u>45,734</u> 22,344
INVESTING ACTIVITIES Redemption (purchase) of investments	(2,079)	2,080
INCREASE IN CASH	14,598	24,424
CASH, BEGINNING OF YEAR	63,662	39,238
CASH, END OF YEAR	\$ 78,260	\$ 63,662





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www.isisters.org

Registered Charity Number: 874302714RR0001

iSisters is iSocial Visit our website at www.isisters.org

