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2019 ANNUAL REPORT

Annual General Meeting
October 22, 2019



MISSION

We create and deliver technology programs at no cost to learners as we believe in equipping women with the skills and confidence to participate fully in their community.

VISION

iSisters Technology Mentoring, a leader in technology learning and development, helps empower women in need to live better lives, create brighter futures and build stronger communities.

OUR VALUES

We are passionate and committed to: being Learner-Focused, being Community Oriented, Excellence, being Respectful, being Accountable.





Claire Toplis, Chair
Patricia den Boer, Past Chair
Cathy Lewis, Founder
Jennifer Welsh, Treasurer
Gina Bak, Secretary
Sarah D'Angelo, Director, Human Resources
Judy Puritt, Director, Volunteer Management
Ashley Kelahear, Director, Communications
Lauren Thibodeau, Director, Governance
Janet Clarke, Director
Alycia Shaw, Director



LETTER from our Chair

While I have the attention of our so valued supporters, I'd like to take the opportunity to summarize some of our strategic and operational activities from the past year. Fiscal year 2018-19 proved to be another year of successes for iSisters, and the hard work leading to those successes has positioned us stronger than ever to deliver high-value programming to the women we serve in collaboration with the vital partners - both programming and sponsorship - that help us to do so.

Building on the prior year's strategic initiatives, we focused our efforts:

- To elevate a stronger brand in the community making it easier for us to open doors with our partners, our supporters and our generous funders.
- To optimize partnerships to drive program and most importantly, learner success.
- To complete our continuous improvement thrust, by consistently quantifying iSisters metrics around learner impact.

We've made significant strides toward those priorities this past year, and I hope you take a few minutes to read this report to find out just how we've accomplished this. The work commenced in our second initiative above continues as the sole focus of our most current Strategic Plan, about which you'll hear more in the coming year.

In parallel with these strategic activities, we embarked on our scheduled 5-year re-certification with Imagine Canada, the organization which works to strengthen Canadian charities and non-profits through their Standards program. We're delighted to have been recognized for our "stellar" application; our continued Imagine Canada certification means that your donor dollars are in good hands.

iSisters is clearly recognized for the award-winning programs that enrich the lives of women who are marginalized, at-risk or for other reasons disadvantaged in our community. By helping them develop essential technology competencies, we are giving women who would not normally have access to computers and the Internet, the tools not only to improve their skills, but also to enhance their self-esteem and grow to full potential. Research clearly shows that educated women build stronger communities, and iSisters is proud to be part of that community mobilization.



A handwritten signature in black ink, appearing to read "CToplis".

Claire Toplis

A Word from the Executive Director

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Although I am new in my role as Executive Director for iSisters, I am certainly not new to our amazing organization. In fact, I have fulfilled all roles at some point or another - volunteer, board member, instructor, and Program Manager.

As an instructor, I saw first-hand the impact our work has on our learners and in my leadership roles, I became aware of how many people are responsible for iSisters' achievements. I am so proud to now be leading this organization and hope I can continue the good work of Linda Milton-Perrault to see this organization grow.

I thank each of our volunteers, donors & funders, partners, and supporters for their commitment to help women in our region make better lives for themselves and their families.

With gratitude,



Beth Nightingale

Tungasuvvingat Inuit (TI) had very tangible employment success following iSisters' ICT training. "We had a very successful transition for the last group, with 3 of them receiving employment within the federal government." - Jordan MacNeil-MacKenzie



INDIVIDUALS

Sarah D'Angelo	Mike Tierney
Bonnie D'Angelo	Claire Toplis
Angela Golabek	Denyse Toplis
Anne Finlayson	Gregoire Tubajike
Wendy Hopkins	Tracey Vibert
Cathy Lewis	Neil Wainwright
Scott Lewis	Jennifer Welsh
Judy Puritt	Dr. & Mrs. Willis
Elaine Rainboth	
Nora Rainboth	
J. Samuel	
Simpson & Campbell	
Lauren & Jean	
Thibodeau	

CORPORATE & OTHER ORGANIZATIONS

Accenture	Shopbrain
Advanced Coating	Student Chapter of
Enterprises Inc.	CDN Biomaterials
Fidelity Investments	Society
Grey Birch	Wall Space Gallery
Foundation	
Johansen-Larsen	<i>Thank you also to</i>
Foundation	<i>Telus and Adobe</i>
Leacross Foundation	<i>for facilitating</i>
Nefri Inc.	<i>employee donations.</i>
Ottawa Community	
Foundation	
Royal Bank of Canada	

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Continued to administer fully online pre- and post-evaluations for each session delivery.
A total of 204 pre- and post-surveys were administered.

Touched over
147
learners

12
teachers/
instructors
This represents a 20%
increase over last
fiscal year.

**Delivered our
programs at 5
partner centres:**

Britannia Woods,
Tungasuvvingat Inuit (TI),
Immigrant Women's Services
Ottawa (IWSO),
Bethany Hope Centre,
and Youville Centre

Imagine Canada
5-yr. re-accreditation
was awarded and we
were recognized
for our "stellar"
application

Completed a
3-year program
with Bethany Hope
Centre -
Hope Ventures
Program.

New curriculum
development for a
Wordpress course was
completed in July for the
Social Planning Council of
Ottawa with husband and
wife volunteers,
Jay Sivakumaran &
Vithia Pera.

Learner program
evaluations showed
Improved Skills 91%
Overall Instructor
Satisfaction 87%

We look forward to new program deliveries, expanded evaluations and the implementation of the Next Generation Partnership Evolution Plan in 2019/2020.



Completed
our first full year
of ongoing iAT
support at
Youville Centre.

Statement of Financial Position

April 30, 2019



	2019	2018
<u>ASSETS</u>		
CURRENT ASSETS		
Cash	\$ 78,260	\$ 63,662
Accounts receivable	4,341	22,621
Short-term investments	2,095	-
Prepaid expenses	<u>1,555</u>	<u>1,305</u>
	<u>\$ 86,251</u>	<u>\$ 87,588</u>
<u>LIABILITIES AND NET ASSETS</u>		
CURRENT LIABILITIES		
Accounts payable and accrued liabilities	\$ 12,703	\$ 11,166
Deferred contributions (note 4)	<u>73,548</u>	<u>76,422</u>
	<u>86,251</u>	<u>87,588</u>
NET ASSETS		
Unrestricted	<u>-</u>	<u>-</u>
	<u>\$ 86,251</u>	<u>\$ 87,588</u>





Statement of Operations and Changes in Net Assets Year End April 30, 2019

	2019	2018
Revenue		
Grants	\$ 79,213	\$ 70,184
Donations	<u>13,236</u>	<u>13,608</u>
	<u>92,449</u>	<u>83,792</u>
Expenses		
Programs	64,180	56,199
Administration	22,121	21,889
Salaries and benefits	2,282	2,260
Professional fees	2,443	2,331
Insurance	1,423	713
Scholarships	-	<u>500</u>
	<u>92,449</u>	<u>83,892</u>
Excess of revenue over expenses (expenses over revenue)	-	(100)
Net assets, beginning of year	<u>-</u>	<u>100</u>
Net assets, end of year	<u>\$ -</u>	<u>\$ -</u>



Statement of Cash Flows

Year End April 30, 2019



CASH FLOWS FROM OPERATING ACTIVITIES

Excess of revenue over expenses (expenses over revenue)
Interest reinvested/accrued

2019	2018
\$ -	\$ (100)
(16)	(22)
(16)	(122)

Changes in non-cash working capital components:

Accounts receivable
Prepaid expenses
Accounts payable and accrued liabilities
Deferred contributions

18,280	(21,398)
(250)	(1,305)
1,537	(565)
(2,874)	45,734
16,677	22,344

INVESTING ACTIVITIES

Redemption (purchase) of investments

(2,079)	2,080
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INCREASE IN CASH

14,598	24,424
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CASH, BEGINNING OF YEAR

63,662	39,238
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CASH, END OF YEAR

\$ 78,260	\$ 63,662
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